

Kid Talk Re-Opening Procedures for Families

Kid Talk is scheduled to re-open the clinics for therapy sessions beginning June 1st. We understand that every family has varying comfort levels in returning to the clinic setting and respect each family's decision on how to proceed with therapy at this time. As of now, families will have the option to continue with teletherapy sessions or return to the clinic for in-person therapy sessions. We will return to our normal therapy schedule (prior to clinic closure) for both in clinic and teletherapy sessions unless a change is requested and confirmed by the front desk staff and/or your child's therapist. Unfortunately at this time we will be unable to hold your child's therapy time slot if you choose not to participate in either the teletherapy or in-person therapy options. You are encouraged to call the clinic when you feel comfortable resuming services and you will be added back onto the schedule at that time. Anyone choosing to attend in-clinic sessions will be required to complete a "COVID-19 Consent to Treat" form which will be available for submission on our website and is also attached to this email if you prefer to print and fill it out. The health and safety of our patients and staff are of the utmost importance to us. Therefore we have implemented the following procedures:

Check in Procedures:

Upon arrival to the building, please call the front desk (952-443-9888) to answer our screening questions:

1. Do you or anyone in your household have any signs or illness including coughing, fever, cold, aches, difficulty breathing, loss of taste, or any other signs of illness?
2. Are you or anyone you reside with aware of being exposed to a person who is known or suspected to have COVID-19?

If you are able to answer "NO" to all screening questions you may bring your child to the main clinic door or request that a staff member comes to get your child out of your car. We request that only one adult accompany each child into the building (no siblings allowed) and all adults who chose to enter the building will be required to provide and wear a mask. Due to the nature of the patients we treat (young children, sensory defensiveness, behaviors) patients are NOT required to wear a mask however are encouraged to do so if they can tolerate it and have one available for use. The waiting room areas will be closed. Parents may choose to wait outside of the clinic or accompany their child to the therapy room for their session. All adults are required to wear a mask at all times while in the clinic. If an adult does not have a mask, they will not be allowed to enter the clinic.

If you answered "YES" to any screening questions, the appointment will be cancelled. We request that you self-quarantine for 14 days and cancel any appointments during that time. If you are tested and test negative, you may return to your regularly scheduled appointments after 48 hours of being fever free without medications. The current attendance policy will be lifted per these scenarios however, recurring no shows or cancellations will still be considered for termination of services.

Every person who enters the clinic will be required to use the provided hand sanitizer stations prior to entering.

We will utilize both of the clinic doors, one for entering and one for exiting. The main front door of each clinic will be used for entrance and will be propped open when appropriate to limit direct contact. At the end of your child's session, staff will bring your child out the exit door and meet you either outside the clinic door or bring your child to your car if requested.

Payments: No touch payment methods ONLY at this time. We kindly ask that you use our on-line payment system (found on our website www.kid-talk.com) or call the front desk to make any payments to your account.

Scheduling: All scheduling must be done through phone calls or email rather than at the front desk.

Sanitization/Safety Procedures:

Kid Talk staff will:

1. Wash their hands with soap and water for at least 30 seconds between each patient.
2. Wear a mask (fabric or face shield) throughout each therapy session.
3. Wear gloves when working near a child's mouth or when deemed appropriate and necessary
4. Disinfect all hard surfaces in their therapy room after each patient visit.
5. Disinfect any toys or games after each use.
6. Disinfect any gym equipment utilized after each session (all soft, non-wipeable therapy materials have been temporarily removed from the gym area).
7. Limit the use of the gym to only those children who demonstrate significant sensory needs and require equipment to provide effective treatment with a limit of 1 child and 1 therapist allowed in the gym area at any time.
8. Observe social distancing rules with other staff members and parents. Therapists will use their discretion for appropriate and safe social distancing with patients while still providing effective treatment.
9. Stay home, self-quarantine, and provide teletherapy services for 14 days if they demonstrate any symptoms of illness or have a suspected or known exposure to someone with COVID-19. If they are tested and test negative for COVID-19, the staff member may return to work after being symptom free for 48 hours.
10. Notify families of any reported positive COVID-19 cases from either staff or patients, at which time, the clinics will be closed down for 14 days and therapy will be provided via teletherapy only during that time.